

Web Single Sign-On User Guide

Identity and Access Management, KP Information Security in collaboration with Digital Workforce Capabilities

Version 2.1

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Quick Picks

- ▶ [Forgot your password?](#)
- ▶ [Activating your account for the first time?](#)
- ▶ [Need to look up your NUID?](#)
- ▶ [Need help with an error message?](#)
- ▶ [Not reaching the page you wanted?](#)

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What is Web Single Sign-On (WSSO)?

Web Single Sign-On (WSSO) provides a way to sign on to multiple websites and web-based applications using a single password together with your National User ID (NUID). Many popular online destinations at Kaiser Permanente are included in the WSSO program. You can view a list of [websites and applications that use Web Single Sign-On](#) at the end of this guide.

You will still need to use your regular passwords for Windows and mainframe applications.

You are likely to encounter the WSSO Sign-On screen for the first time when you click on a link or enter a URL leading to a website or application supported by WSSO.

- A** Before you sign on for the first time, you'll need to [activate your account](#), by creating a password and choosing security questions.
- B** Then, whenever you encounter the sign-on screen, just sign on with your NUID and WSSO password to access supported websites and applications.
- C** If you [forget your password](#), click the link and follow the steps provided to create a new one.
- D** You can manage your account (e.g., [change your password](#) or [change your security questions](#)) using links on the sign-on screen.

The screenshot shows the Kaiser Permanente Web Single Sign-On (WSSO) interface. At the top, the Kaiser Permanente logo is displayed. Below it, the title "WEB SINGLE SIGN-ON (WSSO)" is shown. The interface is divided into three main sections:

- Sign On:** This section contains a "National User ID" input field with a "Look up your NUID" link to its right, a "Password" input field, and a "Forgot your password?" link below the password field. At the bottom of this section are "Sign on" and "Cancel" buttons.
- Manage your account:** This section includes links for "Change your password" and "Change your security questions". Below these is a "Questions?" section with links for "What is Web Single Sign-on?" and "User guide".
- First-time user?:** This section features a link for "Activate your account" with a right-pointing arrow.

At the bottom of the page, there are links for "Privacy practices" and "KP Information Security Identity and Access Management".

Using your WSSO account

Once you have [activated your account](#), you won't have to do anything special to begin using WSSO. Just launch the web site or application you want to use, and the WSSO Sign-On screen will be displayed. Sign on using your NUID and WSSO password, and you will be directed to your destination.

Note: *The WSSO Sign-On screen opens automatically when you launch a supported website or application – the process is not intended to work in the reverse order. If you attempt to open the sign-on page directly, you will see a message directing you to first open your website or application.*

You'll remain signed on as long as you continue actively using a website or application (up to the maximum session time allowed by the site). While you are signed on, if you open another supported website or application in a browser tab, you shouldn't have to enter your password again.

If the system does not detect activity on your part, you will automatically be signed off after a brief period for security reasons. See [Signing back on when you've been signed off automatically](#).

Note: *The system detects your activity when the website or application exchanges data with the server, such as when you click a link, or save your work. As with any computer application, save your work frequently!*

For security reasons you are allowed ten attempts to sign on to WSSO. If you attempt to sign on using the wrong NUID or password ten times in a row, your account will be locked for three minutes. After three minutes has passed, your account will be automatically unlocked; if you need immediate assistance, you can contact the [IT Service Desk](http://helpdesk.kp.org) (<http://helpdesk.kp.org>).

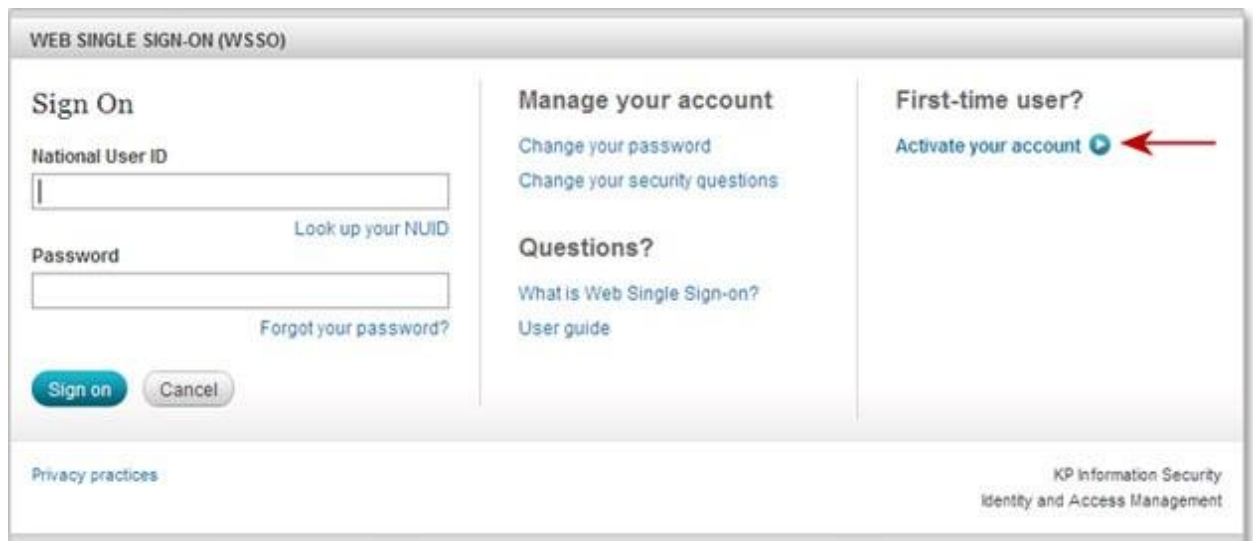
Activating your WSSO account

If you are a first-time user of WSSO, you will need to follow a few simple steps to activate your account.

- ▶ To begin, you'll be asked to validate your KP network credentials by entering your NUID and additional identifying information based on your employment status. This is indispensable, since your WSSO grants you access to a wide array of KP websites and web-based applications.
- ▶ Next, you'll create the password you'll use to sign on to WSSO. Password criteria are displayed on-screen to guide you through the process.
- ▶ To finish, you'll select five security questions, and enter five answers. If you forget your password, you'll be able to reset it yourself after correctly answering three of your security questions, selected at random.

Follow these steps to activate your account:

- 1 When the sign-on screen is displayed, click **Activate your account**.



2 The first of three **Activate your account** screens will be displayed.

a Enter your **National User ID** (NUID).

If you don't know your NUID, click [Look up your NUID](#).

b Click **Continue**.

3 The next screen will prompt you to provide information that identifies you. The information requested varies based on your employment status, and is required in order to validate your KP network credentials during activation.

If you are a regular employee or contractor:

a Enter the last four digits of your Social Security number.

b Click **Continue**.

OR

If you are working outside the United States and do not have a social security number:

a Enter your first name, last name, and date of birth.

b Click **Continue**.

WEB SINGLE SIGN-ON (WSSO)

Activate your account
(Step 1 of 3)

Enter your National User ID (NUID).

National User ID

[Look up your NUID](#)

Continue Cancel

Questions?
[See user guide](#)

WEB SINGLE SIGN-ON (WSSO)

Activate your account
(Step 2 of 3)

Enter the last 4 digits of your Social Security number (SSN) to verify your identity.

Last 4 digits of your SSN

[Why SSN?](#)

Continue Cancel

Questions?
[See user guide](#)

WEB SINGLE SIGN-ON (WSSO)

Activate your account
(Step 2 of 3)

Enter your first name, last name and date of birth to verify your identity.

First Name

Last Name

Date of Birth (mm/dd/yyyy)

Continue Cancel

Questions?
[See user guide](#)

4 The third **Activate your account** screen will be displayed.

- a **Create a password**, using the box provided.

Your password must:

- ▶ Be at least twelve characters long
- ▶ NOT contain space(s)

As you type, the gray checkmark will turn green when your password meets the first requirement.

Passwords are case-sensitive, i.e., uppercase and lowercase characters are *not* equivalent:

CleverPassword@1 is not the same as cleverpassword@1

Optional password complexity best practices:

- ▶ Include at least one number
- ▶ Include at least one uppercase character
- ▶ Include at least one lowercase character
- ▶ NOT contain your NUID
- ▶ NOT contain either your first or last name

- b In the **Confirm new password** box, enter your password again.

- c Select five unique questions and enter corresponding answers in the boxes provided.

You can use any combination of uppercase and lowercase characters or numbers.

Security answers are *not* case-sensitive. Mrs Peel is equivalent to mrs peel.

- d In the **Confirm Answer** box, enter each answer a second time.

WEB SINGLE SIGN-ON (WSSO)

Activate your account (Step 3 of 3)

Hello - NUID

Create a password

Enter new password Confirm new password

✓ Minimum of 12 characters

[See complete password rules](#)

Choose security questions

If you forget your password, the answers to these questions will verify your identity.

Question 1

Select a question

Answer Confirm Answer

Question 2

Select a question

Answer Confirm Answer

Question 3

Select a question

Answer Confirm Answer

Question 4

Select a question

Answer Confirm Answer

Question 5

Select a question

Answer Confirm Answer

[Continue](#) [Cancel](#)

[Questions?](#)
[See user guide](#)

e Click **Continue**.

- 5 A confirmation message will be displayed, indicating successful activation of your account.

Click **Proceed** to be taken to the website or application you originally requested.

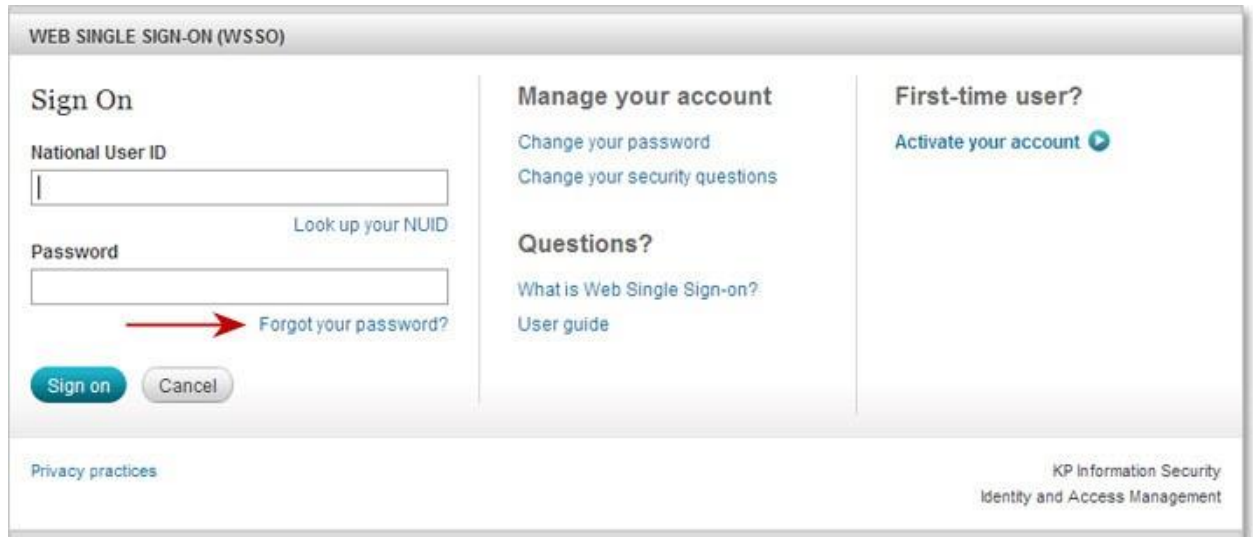


Resetting a forgotten password

If you've forgotten your password, you can reset it (create a new password) by following these steps.

Note: *You will need to enter your NUID and correctly answer three of the five security questions you set up during account activation.*

- 1 On the sign-on screen, click **Forgot your password?** under the **Password** box.



WEB SINGLE SIGN-ON (WSSO)

Sign On

National User ID

Look up your NUID

Password

[Forgot your password?](#)

[Sign on](#) [Cancel](#)

Manage your account

[Change your password](#)
[Change your security questions](#)

Questions?

[What is Web Single Sign-on?](#)
[User guide](#)

First-time user?

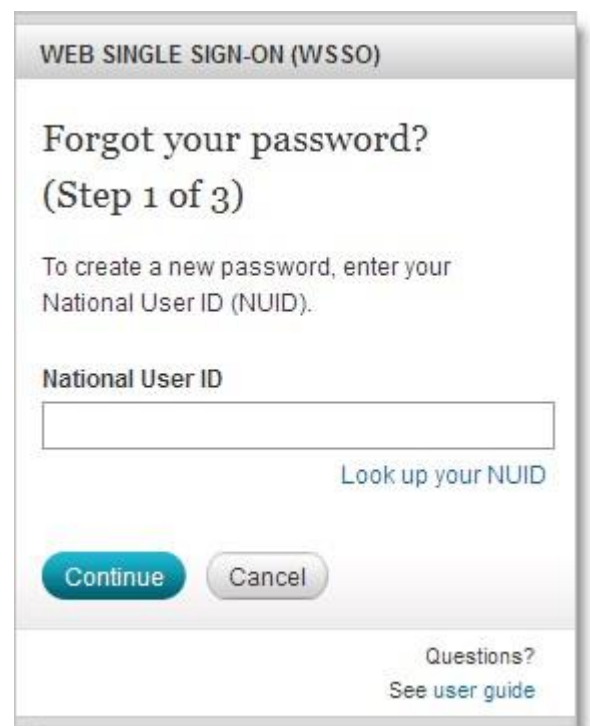
[Activate your account](#)

[Privacy practices](#)

KP Information Security
Identity and Access Management

- 2 The first of three **Forgot Your Password?** screens will be displayed.
 - a Enter your **National User ID** (NUID).

If you don't know your NUID, click [Look up your NUID](#) and follow the directions.
 - b Click **Continue**.



WEB SINGLE SIGN-ON (WSSO)

Forgot your password?
(Step 1 of 3)

To create a new password, enter your National User ID (NUID).

National User ID

Look up your NUID

[Continue](#) [Cancel](#)

[Questions?](#)
[See user guide](#)

3 A second screen will be displayed, asking you to answer three of the five security questions you selected previously.

a Answer the three challenge questions.

You can type the answers in lowercase, uppercase, or both.

b Click **Continue**.

Note: *You are allowed five attempts to correctly answer your security questions. Your account will be temporarily locked after the fifth unsuccessful attempt. If you need assistance please contact the IT Service Desk (<http://helpdesk.kp.org>).*

WEB SINGLE SIGN-ON (WSSO)

Forgot your password? (Step 2 of 3)

Please provide answers to the security questions you selected when you set up your account.

What is the name of your first pet?

In what city were you born (do not include state or country)?

What is your father's middle name?

Having trouble answering a question?
Please contact the IT Service Desk for assistance.

[Continue](#) [Cancel](#)

Questions?
[See user guide](#)

- 4 The last of three screens will be displayed.
- a Create a new password using the box provided.

Your password must:

- ▶ Be at least twelve characters long
- ▶ Be different from the five previous passwords you have used
- ▶ NOT contain space(s)

As you type, the gray checkmark will turn green when your password meets the first requirement.

Passwords are case-sensitive, i.e., uppercase and lowercase characters are *not* equivalent:

CleverPassword@1 is not the same as cleverpassword@1

Optional password complexity best practices:

- ▶ Include at least one number
- ▶ Include at least one uppercase character
- ▶ Include at least one lowercase character
- ▶ NOT contain your NUID
- ▶ NOT contain either your first or last name

- b In the **Confirm new password** box, enter your password again.

- c Click **Continue**.

- 5 A confirmation screen will be displayed, telling you that your new password is ready to use.

- Click **Proceed**.

WEB SINGLE SIGN-ON (WSSO)

Forgot your password? (Step 3 of 3)

Create a new password

Enter new password

✓ Minimum of 12 characters

[See complete password rules](#)

Confirm new password

[Continue](#) [Cancel](#)

[Questions?](#)
[See user guide](#)

WEB SINGLE SIGN-ON (WSSO)

Your password has been changed and you are now signed on.

You will now be taken to the page you
requested.

[Proceed](#)

[Questions?](#)
[See user guide](#)

Managing your WSSO account

The Manage your account section of the sign-on screen is where you will find links to change your password and to change your security questions. To access these features, open the WSSO Sign-On screen by launching a website or application in the usual way, but don't sign on. Instead, click the [Change your password](#) or [Change your security questions](#) link.


Changing your password

To change your password, follow these steps.

Tip: *You need to enter your current password to perform this operation. If you've forgotten your password and need to reset it, follow the directions in [Resetting a Forgotten Password](#).*

Note: *When you create a password, or change a password, it is blocked from further changes for 24 hours. If you need assistance changing your password before the 24-hour period has elapsed, contact the [IT Service Desk](#) (<http://helpdesk.kp.org>).*

- 1 On the WSSO Sign-On screen, click **Change your password** (don't enter your NUID and password to sign on as you usually would).



The screenshot shows the 'WEB SINGLE SIGN-ON (WSSO)' interface. It is divided into three main sections: 'Sign On', 'Manage your account', and 'First-time user?'. The 'Sign On' section contains input fields for 'National User ID' and 'Password', with links for 'Look up your NUID' and 'Forgot your password?'. Below these are 'Sign on' and 'Cancel' buttons. The 'Manage your account' section, highlighted with a red arrow, contains links for 'Change your password' and 'Change your security questions'. The 'First-time user?' section contains a link for 'Activate your account'. At the bottom, there are links for 'Privacy practices' and 'KP Information Security Identity and Access Management'.

2 The **Change Your Password** screen will be displayed.

a Enter your **National User ID**.

If you don't know your NUID, click [Look up your NUID](#) and follow the directions.

b Enter your **Current password**.

c Create a new password using the box provided.

Your password must:

- ▶ Be at least twelve characters long
- ▶ Be different from the five previous passwords you have used
- ▶ NOT contain space(s)

As you type, the gray checkmark will turn green when your password meets the first requirement.

Passwords are case-sensitive, i.e., uppercase and lowercase characters are *not* equivalent:
CleverPassword@1 is not the same as
cleverpassword@1

Optional password complexity best practices:

- ▶ Include at least one number
- ▶ Include at least one uppercase character
- ▶ Include at least one lowercase character
- ▶ NOT contain your NUID
- ▶ NOT contain either your first or last name

d In the **Confirm new password** box, enter your password again.

e Click **Continue**.

3 A confirmation screen will be displayed, telling you that your password has been changed.

- ▶ Click **Proceed**, to go to the page you initially requested.

The screenshot shows the 'Change your password' screen within the 'WEB SINGLE SIGN-ON (WSSO)' interface. The page title is 'Change your password'. Below the title, it says 'Enter your National User ID (NUID) and password to verify your identity.' There are three input fields: 'National User ID', 'Current password', and 'Enter new password'. The 'Current password' field has a 'Forgot your password?' link below it. The 'Enter new password' field has a green checkmark and the text 'Minimum of 12 characters' below it, along with a link 'See complete password rules'. Below the 'Enter new password' field is a 'Confirm new password' field. At the bottom of the form are two buttons: 'Continue' (highlighted in blue) and 'Cancel'. In the bottom right corner, there is a link 'Questions? See user guide'.

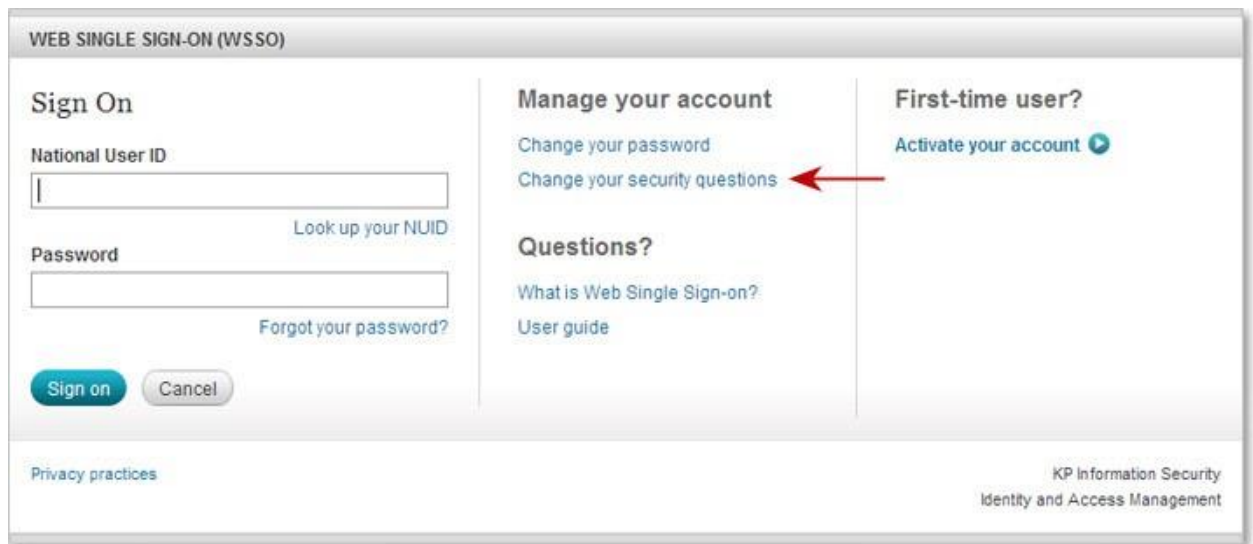
The screenshot shows the confirmation screen within the 'WEB SINGLE SIGN-ON (WSSO)' interface. The page title is 'Your password has been changed and you are now signed on.' Below the title, it says 'You will now be taken to the page you requested.' There is a single button labeled 'Proceed' (highlighted in blue). In the bottom right corner, there is a link 'Questions? See user guide'.

Changing your security questions

To change the security questions that you chose when you set up your WSSO account, follow these steps.

Note: *You will need to select and answer all five security questions — you can't change just one or two of them.*

- 1 In the Manage your account section of the sign-on screen, click **Change your security questions**.



- 2 The first of two **Change your security questions** screens will be displayed.

- a Enter your **National User ID**.

If you don't know your NUID, click [Look up your NUID](#) and follow the directions.

- b Enter your current password.
- c Click **Continue**.



3 The second **Change your security questions** screen is displayed.

- a Select five unique questions and enter corresponding answers in the boxes provided.

You can use any combination of uppercase and lowercase characters or numbers.

Security answers are *not* case-sensitive. Mrs Peel is equivalent to mrs peel.

- b In the **Confirm Answer** box, enter each answer a second time. c Click **Continue**.

The screenshot shows a web browser window titled "WEB SINGLE SIGN-ON (WSSO)". The main heading is "Change your security questions (Step 2 of 2)". Below this, a sub-heading reads "If you forget your password, the answers to these questions will verify your identity." The form contains five sections, each labeled "Question 1" through "Question 5". Each section includes a dropdown menu labeled "Select a question", an "Answer" text input field, and a "Confirm Answer" text input field. At the bottom of the form, there are two buttons: "Continue" (highlighted in blue) and "Cancel". In the bottom right corner, there is a link that says "Questions? See user guide".

4 A confirmation screen will be displayed, telling you that your questions have been updated and that you are signed on.

Choose from the following options:

- ▶ To use an application, click **Go to your application**.
- ▶ Click **Sign off** to end your WSSO session.
- ▶ Click **Close**, to close the browser window.

The screenshot shows a web browser window titled "WEB SINGLE SIGN-ON (WSSO)". The main heading is "Your security questions have been updated and you are now signed on." Below this, the text reads "Where would you like to go next?". There are three options: "Go to your application" (with a blue arrow icon), "Sign off" (with a blue arrow icon), and "Close" (in a grey button). In the bottom right corner, there is a link that says "Questions? See user guide".

Signing back on when you've been signed off automatically

For security reasons, you will automatically be signed off from websites and applications if the system does not detect activity on your part. Inactivity timeouts are site-specific and range from 20 to 60 minutes.

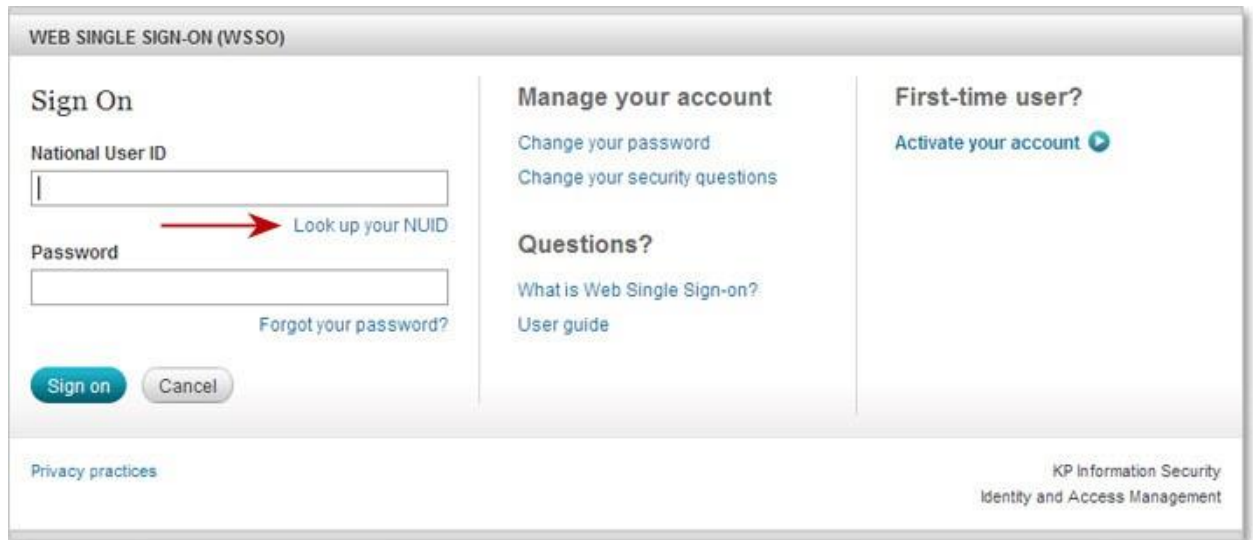
Note: *The system detects your activity when the website or application exchanges data with the server, such as when you click a link or save your work. As with any computer application, save your work frequently!*

You will also be signed off if you exceed the maximum session time allowed by the website or application; session time limits are site-specific, and range from one to eight hours.

For most applications, there is no warning message to alert you that you have been signed off — when you attempt to continue using a website or application after sign-off has occurred, the WSSO Sign-On screen will be displayed. To resume using the website or application, just sign on again using your NUID and WSSO password.

Lookup your NUID

If you have forgotten your National User ID, you can click **Look up your NUID** on the WSSO Sign-On screen.

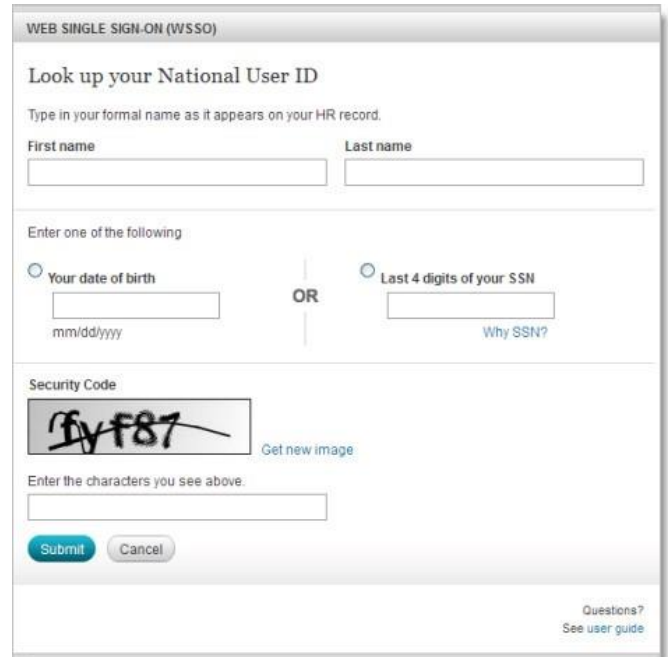


Follow these steps to validate your KP network credentials and access your NUID number:

1 Click **Look up your NUID** on the WSSO Sign-On screen.

2 The **Look up your National User ID** screen is displayed.

- a Enter your first and last names in the boxes provided.
- b Enter either:
 - ▶ Your date of birth
OR
 - ▶ The last four digits of your Social Security number
- c Enter the characters you see in the Security Code image, in the box provided.
- d Click **Submit**.



3 The **National User ID look-up results** screen is displayed.

- ▶ Click **Close** when you are done.

First Name	Middle Name	Last Name
Janet	A	Smith

National User ID (NUID)
A123456

Area
Northwest

Close

Questions?
See user guide

Note: *If the system is unable to find your NUID using the information you provided, an error message is displayed.*

4 Click **See details** for further information on this error.

Look up your National User ID

NUID not found. See details.

Type in your formal name as it appears on your HR record.

First name: Herman
Last name: Melville

5 The **National User ID not found** screen is displayed. Use the information on this screen to resolve NUID issues.

National User ID not found

Please check your entry for spelling errors or name variations. If you confirm your entry was correct, you may not have been assigned a National User ID (NUID):

New employee:
It takes a few business days to create a new NUID. Check again later, and if you still cannot see your NUID, ask your manager.

Affiliate:
If your NUID is not found, you may need to call your local help desk.

Contractor:
If you are a recently-hired contractor, your NUID may have not been generated yet. This may take several business days. Check again later and if you still cannot see your NUID, ask your manager.

Volunteer:
NUIDs are not assigned to volunteers. See your local KP volunteer coordinator if you need access.

Contractor Provider:
[See Provider Relations.](#)

All others:
Contact the National Help Desk for assistance: **1-888-457-4872**.

Back

Questions?
See user guide

Error messages and getting help

The WSSO application provides feedback and error messages to help you identify and resolve problems. For most error messages, just follow the directions on the screen.

For example:

- ▶ If you create a new password, but type something different in the confirmation box, a message will let you know that your passwords need to match.
- ▶ If you leave any fields blank, a message will prompt you to fill in all fields.
- ▶ If you enter an incorrect NUID or password, you'll be prompted to check your entry and try again. (You'll also be warned that you are only allowed five attempts to get it right!)

The following table lists issues you might encounter and what you can do about them. In many cases you will need to contact the [IT Service Desk](http://helpdesk.kp.org) (<http://helpdesk.kp.org>) for assistance.

Issue	Action
Locked out?	
<p>“Your account is temporarily locked”</p> <p>If you mistype your NUID or password, WSSO will prompt you to check the information you entered and try again. After ten unsuccessful attempts, your account will be locked for three minutes.</p>	<p>Wait three minutes for the lock-out period to expire, and try again.</p> <p>If you need immediate assistance, contact the IT Service Desk.</p>
Activation issues?	
<p>“Activation is temporarily disabled for this account” <i>OR</i></p> <p>“Your activation request cannot be completed at this time”</p> <p>If you (or an intruder) make too many failed activation attempts, your account will be locked indefinitely.</p>	<p>Contact the IT Service Desk for assistance.</p>
<p>“Account activation and management services are currently offline”</p> <p>WSSO or one of the services it relies on is temporarily out of service. This should ordinarily be resolved within a few minutes.</p>	<p>Try again later.</p>
<p>“Your account is already active”</p> <p>You'll see this message if you try to activate your account after it has already been activated.</p>	<p>Click Return to sign on, and sign on using your NUID and password.</p> <p>If you don't remember your password, click Forgot your password?</p>
Issue	Action

“Your account has not yet been activated”
You’ll see this message if you try to sign on or use account management functions before you have activated your account.

Click [Activate your account](#).

Problems with credentials?

To verify your identity, the following credentials are required:

For regular KP personnel and contractors:

- ▶ NUID
- ▶ Last four digits of your social security number.

For persons working outside the United States, who do not have a social security number:

- ▶ NUID
- ▶ First and last name
- ▶ Date of birth

If you have correctly entered your credentials and WSSO does not recognize them, you will need to contact the [IT Service Desk](#) for assistance.

Don’t know your NUID?

Click [Look up your NUID](#) on the Sign on screen.

“NUID not found”

You’ll see this message if you clicked **Look up your NUID**, but WSSO was unable to find a matching record.

Click [See details](#), for further information on resolving NUID issues.

Problems with passwords?

WSSO passwords are required to meet certain security criteria.

Your password must:

- ▶ Be different from the five previous passwords you have used
- ▶ Be at least twelve characters long
- ▶ NOT contain space(s)

You must confirm your password by entering it a second time; the entries must be identical.

Passwords are case-sensitive, i.e., uppercase and lowercase characters are *not* equivalent: CleverPassword@1 is *not* the same as cleverpassword@1

Optional password complexity best practices:

- ▶ Include at least one number
- ▶ Include at least one uppercase character
- ▶ Include at least one lowercase character
- ▶ NOT contain your NUID
- ▶ NOT contain either your first or last name

Forgot your password?

Click [Forgot your password?](#)

“Your password cannot currently be reset online”
Passwords can be changed only once per 24-hour period.

Wait 24 hours for the lock-out period to expire, and try again.
If you need immediate assistance, contact the [IT Service Desk](#) for assistance.

“Your account is temporarily locked” If you (or an intruder) make five unsuccessful attempts at answering your security questions to reset your password, your account will be locked.	Contact the IT Service Desk for assistance getting your password reset.
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Issue	Action
“Your password has expired” If your password is reset by IT Service Desk, you are prompted to create a new password the next time you sign on to WSSO.	Click Change your password .

Problems with Security Questions?

If you forget your password, you may create a new one online after correctly answering your security questions. You set up five security questions and answers during activation, and may later change them by clicking [Change your security questions](#) on the WSSO sign-on screen.

Selection of security questions must meet the following criteria:

- ▶ Select a question from the dropdown list and enter the corresponding answer in the box provided.
- ▶ You must select five different questions; you can't use any question more than once, or leave any blanks.
- ▶ You must confirm each answer by entering it a second time; the entries must be identical.

Select questions that make the most sense to you, and enter answers that you will be able to remember (but will be hard for someone else to guess).

You can use any combination of uppercase and lowercase characters or numbers. Security answers are *not* case-sensitive: Mrs Peel is equivalent to mrs peel.

Forgot the answers to your security questions?	Click Change your security questions (requires your NUID and current password). If you have forgotten your password, click Forgot your password? on the Sign on screen. Still stuck? Contact the IT Service Desk for assistance.
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Can't get to the website or application you wanted?

“There is a problem with the link you used”
Something went wrong with the URL (web address) for the website or application you were trying to open.

If you clicked a bookmark to launch the website or application, try clicking it again, or enter the URL in your browser's address bar. The requested page should open; if the WSSO Sign-On screen is displayed, please sign on again.

Note: Please verify that the bookmark or link you are using targets a website or application, and **not** the WSSO sign-on page itself
(<https://login.kp.org/kpssso/html/signIn.html>).

Other issues?

“You have been signed off” For security reasons, you will automatically be signed off if the system does not detect activity on your part or if you exceed the maximum session time.	Click Sign back on to continue working, or Close to dismiss this screen.
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“Web Single Sign-on is temporarily unavailable” Try again later.

WSSO or one of the services it relies on is temporarily out of service. This should ordinarily be resolved within a few minutes.

Websites and applications that use Web Single Sign-On

The following table lists sites and applications that are supported by WSSO.

Abbreviation	Application Name
ADS	Accumulator Display System (Benefit Accumulator)
Agiliance	Agiliance
AMT	AMT – Access Management Tool
Archer	Archer
Base	Base
BloodBank	Blood Bank
BPRS	Broker Performance Reporting System
BRIC	BRIC
Brokernet	Brokernet
BSOR/CSAR	California Sell And Renew / Broker System Of Record
CARMA	CARMA
CARS	Common Archive Retrieval System
CART	Capital Application Requirements Tool
CAS	CAS Employee
CASUS	California StartUp Services
CCI	Charge Capture Interface
CCLIR	CA Claims Letters – Image Repository
CEMS	CEMS
CIRF	Common Infrastructure Requirements Form Online (CIRF Online)
CloudBurst	Cloudburst
CMS	CMS Offshore
Cognos BI (PAS)	Cognos BI (PAS)
COHIE	COHIE
Datamethod	Datamethod
DawnAC	DawnAC
EasyReports	EasyReports
Econsult	Econsult
eDiscovery	eDiscovery
EHU	Enterprise Hierarchy Utility
EMPNUM/RESNUM	EMPNUM/RESNUM
EIO Web Based Audit Tool	EIO Web Based Audit Tool

EOBCM	EOBCM
EOBD	ADHP–EOBD
EOBIR	MEDICARE – HPO – Image Repository
EPF	Employee Portal Framework 6.0 upgrade

Abbreviation	Application Name
EPSUtil	EPS Support Utility
ESB – Amberpoint	ESB – Amberpoint
ESB – Datapower	Enterprise Service Bus
FACDIR	Facility Directory
FDA	FDA
FRRS	Facility Revenue Reconciliation System
FSSO – Authoria	Authoria On Demand
FSSO – Enterprise	Enterprise Federated Single Sign On
HCOAFFILIATE	AffiliateLink – Mid Atlantic
HCOAFFILIATE – Login Server	AffiliateLink
HCOAFFILIATE_CO	AffiliateLink – Colorado
HCOAFFILIATE_GA	AffiliateLink – Georgia
HCOAFFILIATE_OH	AffiliateLink – Ohio
HCOAFFILIATE_SCAL	AffiliateLink – Southern California
Affiliatelink NCAL	Affiliatelink Northern California
HCOAFFILIATE_NW	AffiliateLink – Northwest
HPUB	Health Plan Publications
HR Los	HR Los
ICM	ICM – Information Control Manual
IOR	Investigators of Record
IRIS	iMedris iRIS
IVCL	IVCL (IV Compounding Logger)
insideKP	insideKP
insideKP Authoring	insideKP
KP.org Admin Tool	KP.org Admin Tool
KPERS	Kaiser Permanente Expense Reporting Solution
KPIF	KPIF
KPMETA	KPMETA – Kaiser Permanente Medicare Encounter Tracking Application
KPNS	Kaiser Patient Notification System
KPSSO – 10g	KPSSO – KP Single Sign On
KPSSO – 7.x	KPSSO – KP Single Sign On
KPTN	STA DT KPTN Reject Reporting
Krugle	Krugle Enterprise Search Application

LVAR	List Validation and Reporting
MAPS	Mid–Atlantic Provider Services
MARC	Revenue Cycle Metrics and Analytics Program
MARS	Mid Atlantic Reporting System
MDPeople – BI	Oracle Business Intelligence
MDPeople – CRM	PeopleSoft CRM Application
MDPeople – ELM	PeopleSoft ELM Application
MDPeople – HCM	PeopleSoft HCM Application

Abbreviation	Application Name
MDPeople – SCPMG Portal	SCPMG Physician Portal
MDPeople – MAPMG	MDPeople – MAPMG
MDPeople – CPMG	MDPeople – CPMG
MDPeople – TPMG	MDPeople – TPMG
MOOP	MOOP
MyCert	Digital Certified Management
MYHR	MyHR – Redirection only
MyHR – CashOut/Attendance	Cashout/Attendance
MyHR – Cognos	HR Cognos ReportNet
MyHR – EPM	PeopleSoft EPM Application
MyHR – FULFILLMENT/Record	Fulfillment/Record
MyHR – HCM	PeopleSoft HCM Application
MyHR – HRTS CRM (Helpdesk)	PeopleSoft CRM Application (Helpdesk)
MyHR – TCM	Total Compensation Management
MyHR – WSForm	WSForm
NAI Cognos	NAI Time and Absenteeism – Operational Reporting NAI Time and Absenteeism – Common Lost Time Reporting
NPS	National Pricing System
NPS–ARMI	National Pricing System
OIA	OIA
OIM	OIM
ONELINK	OneLink (Multiple Application sharing one WebGate ID)
OneLink Cognos	Onelink Cognos Reporting
PE	Password Express
PPL2K	PPL2K SOX Remediation
Proxy Farm	Proxy Farm
PSP	Print Strategy Pathways
PSR	Provider System of Record
RATS	Risk Adjustment Tracking System

RequestIT	Request I.T.
RiskMaster	RiskMaster
ROBGYN	Regional OB/GYN Solution
SBUIR	Small Business Unit Image Repository
SDUniversity	Small Business Unit Image Repository
SECQUEST/PLSE	SECQuest
SPAS	Sales Process Automation System
STS	Secure Token Service
T3 Tooling	Tier 2 Tool (T3) application
TIM	Tivoli Identity Manager (IdM)
TPMG	TPMG
TPMG Training	The Permanente Medical Group Training System
Abbreviation	Application Name
TPMG Tridion	The Permanente Medical Group
TPMG/WBCAdmin	WBCAdmin
TPMGEMP	TPMGEMP–Savvion
TPMG HR Website	TPMG HR Website
UGM Tool	UGM Tool
US Cost	IT Estimating (Success Enterprise)
Verts	Vision Essential
Whiteboard	Service Desk High and Critical Whiteboard